



## TANZANIA BUREAU OF STANDARDS

<b>DOCUMENT NO:</b> TBS/DCE/QP	<b>TITLE:</b> TBS Inspection Body Quality Policy Statement	<b>REVISION:</b> 00	<b>PAGE:</b> 1 of 1
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As the management of Tanzania Bureau of Standards Inspection Body (TBS-IB), we are committed to the principles of the ISO/IEC 17020 International Standard and the Southern African Development Community Accreditation Service (SADCAS). We strive to provide professional inspection services in line with good business practices.

TBS-IB conducts wide range of inspection activities that including imports destination inspection, factory and market surveillance inspection as well as exports inspection under Technical Assistance to Exporters services. All inspection activities are performed in compliance with recognised standards, procedures and regulatory requirements. We ensure that resources necessary to manage and perform these inspection activities are provided at all times.

TBS-IB is committed to remain impartial and independence in all aspects of its inspection services. All information obtained or created during inspection will be treated with confidentiality and will not be disclosed without the client's consent, except when required by Law or for accreditation body obligations.

Top management and personnel are committed to the implementation, uphold, and continual improvement of our management system. We will ensure all inspection personnel are adequately trained and are familiar with the documented system to enable them to perform inspection activities competently, impartially and consistently.

We shall comply with the requirements of the ISO/IEC 17020, legal and regulatory requirements, SADCAS accreditation requirements and our own quality management system documentation and objectives.

Our quality policy is directed toward achieving the following objectives:-

- Maintain full compliance with ISO/IEC 17020 to ensure competence, impartiality and consistency of inspection activities
- Ensure continuous development and competence of inspection personnel
- Ensure continuous client satisfaction
- Continuous improvement of the management system
- Evaluate and improve the effectiveness and efficiency of the management system regularly

Signature:

Date: 2024-08-15

Designation: Director General